

CUSTOMER SATISFACTION SURVEY

'We value your opinion'

Mr & Mrs Moses

MARDI NSW 2259

At **Patioworld** we are constantly striving to provide our customers with the highest level of professional service, and to maintain a high standard of workmanship. Your feedback on any aspect of our performance is most welcome as we endeavour to maintain and improve our service to our most valued asset, *our customers*.

	Brilliant	Above Expectation	To Expectation	Below Expectation
Project design	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer service	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Client communication / Office	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Client communication / Installer	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Standard of workmanship	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Site cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Would you recommend our services to your family and friends? Yes No

General Comments

HAPPY WITH OVERALL PROJECT. DEFINITELY ^{WOULD} NOT
 HESITATE TO USE PATIOWORLD IF THE OPPORTUNITY
 ARISES. AFTER SALES SERVICE TO DATE HAS
 ALSO BEEN ABOVE EXPECTATION.

We appreciate you taking the time to complete this survey, to return this form we have enclosed a stamped self addressed envelope for your convenience. Once again thank you for your feedback and we look forward to being of future service.

Sharon Rosser
Marketing

19/2/2014	2013279	JAS	Screen Room	Rob Bates
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